

NATIONAL HOME FUNERAL ALLIANCE CORE COMPETENCIES

COMMUNICATIONS

- Patient and family advocacy
- Cultivating key community relationships
- Active listening/critical thinking
- Creative problem solving
- Public education

ORGANIZATION

- Advance directives
- Funeral plan options
- Facilitating care and comfort teams
- Organizing vigils
- Ceremonies and rituals

Home Funeral Guide Competencies

VALUES & ETHICS

- Confidentiality
- Professional and personal boundaries
- Personal attributes
- Legal compliance

KNOWLEDGE

- Roles and responsibilities
- After death body care
- Legal requirements
- Methods and supplies
- Legacy/life review
- Spiritual support
- Bereavement support